



To: Rosenberg USA's Valued Customers and Partners:

Throughout the duration of the COVID-19 coronavirus pandemic, we at Rosenberg USA will be committed to keeping our employees safe and healthy, and serving our customers.

**Rosenberg USA has been designated an “essential business”.** As such, we will remain open, adjusting our operations to include work from home and limited in-office hours, while implementing policies and restrictions following recommendations made by health organizations like the CDC and the WHO.

We understand the importance of being available for our customers during these challenging times. Our Regional Sales Managers and Sales Administrators will be available by email and phone during normal business hours.

As a global company, The Rosenberg Air Movement Group has plants and offices around the world. Each country in which we operate has implemented policies and restrictions to protect their employees and minimize the spread of the coronavirus/COVID-19. This situation, along with growing supply chain and shipping capacity issues, may impact deliveries of some items.

However, we currently have high levels of inventory in our North Carolina warehouses and are still receiving deliveries. We expect to continue shipping regularly to our customers and partners. We will continue working hard to serve you.

Thank you for your business!

Sincerely,

Katrin Rosenberg,  
Executive Vice President  
Rosenberg USA, Inc.